

SUMMARY RESULTS
of the
WARMER CROWHURST QUESTIONNAIRE

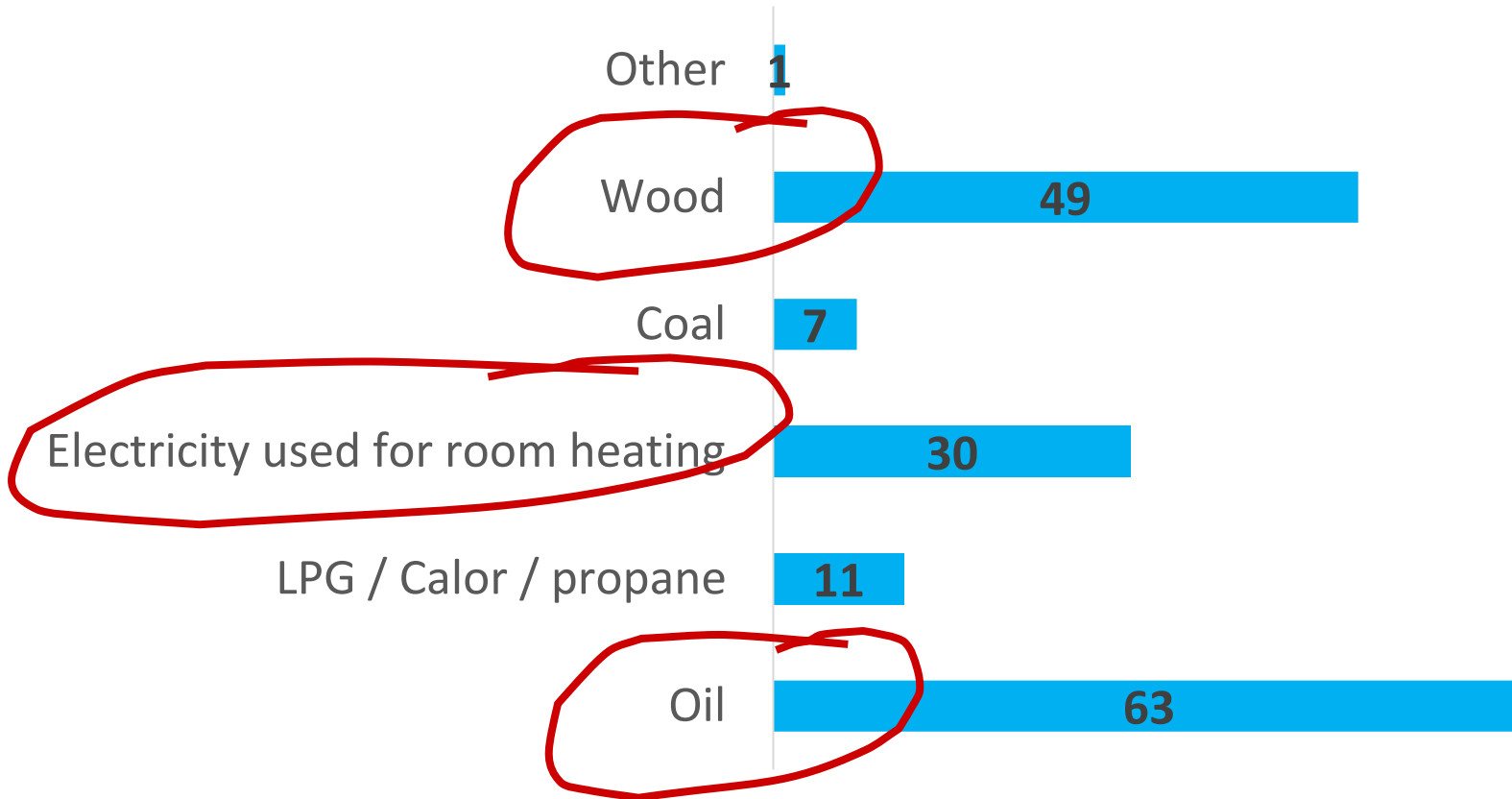
Survey conducted in
November 2021

96 households took part

HOME HEATING FUEL USAGE AND EXPENDITURE

- Electricity (for home heating)
- Oil
- Firewood, LPG and coal
- Paying fuel bills
- Interest in reducing fossil fuel usage

Q21. Home heating fuels used



In homes that use Heating Oil *

* 4 of these also use oil for cooking

Average usage = 1,835 litres in the last 12 months

Minimum: 600 l

Maximum: 5000 l

!!

Average spend = £952 in the last 12 months

Minimum: £350 in one household

Maximum: £3,000 in 5 households

Electricity

30 of the homes that responded use electricity to heat rooms in their homes

Average usage = 7,756 kWh in the last 12 months

Minimum: 1,269 kWh

Maximum: 30,200 kWh !!

Average spend = £1,147 in the last 12 months

Minimum: £280

Maximum: £5,500 !!

Expenditure on other fuels

Firewood 39 households ~~Average spend = £279~~
Of which, 9 are spending £500+, up to a max of £2,000

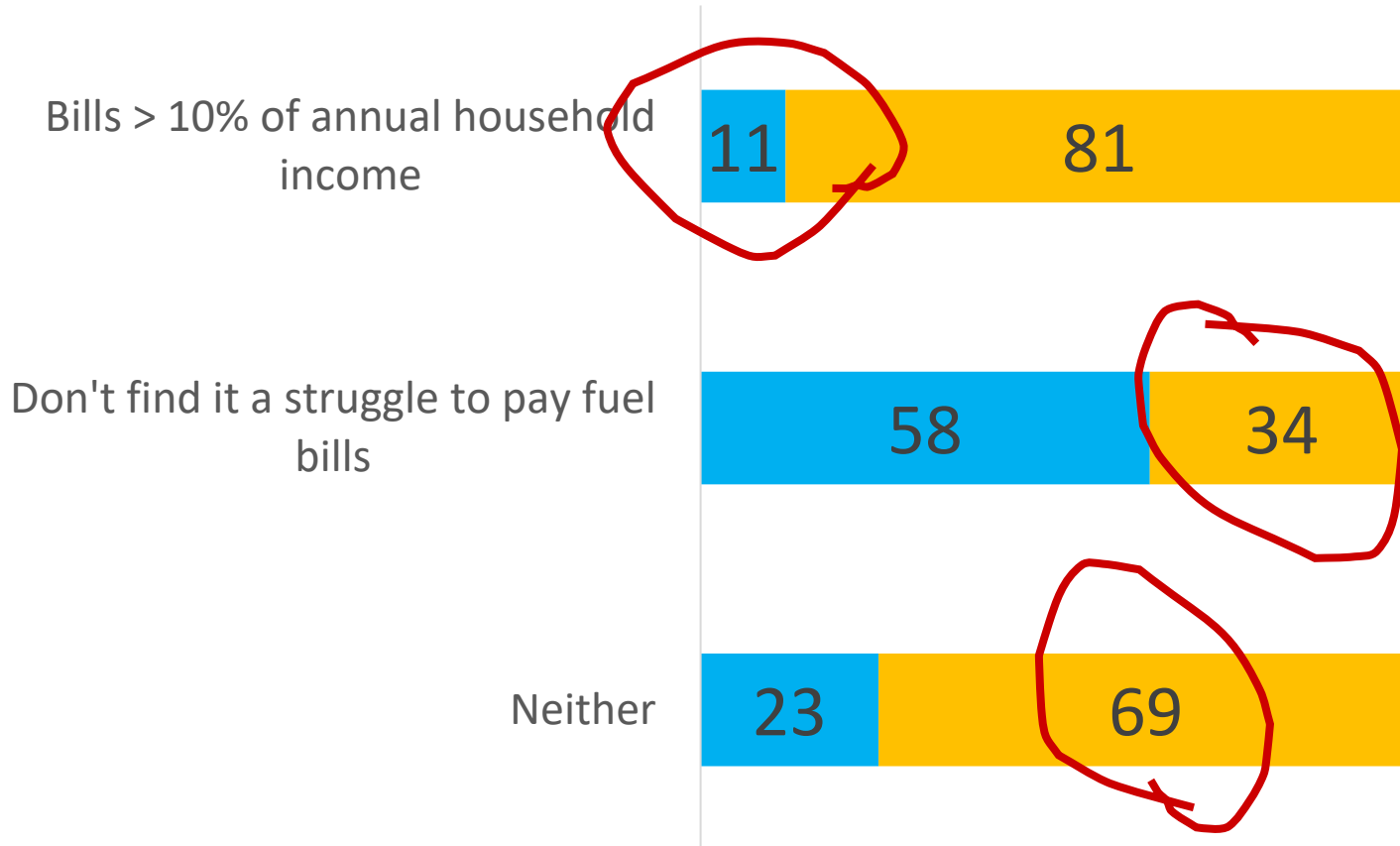
LPG 18 households Average spend = £972

Coal 9 households Average spend = £245

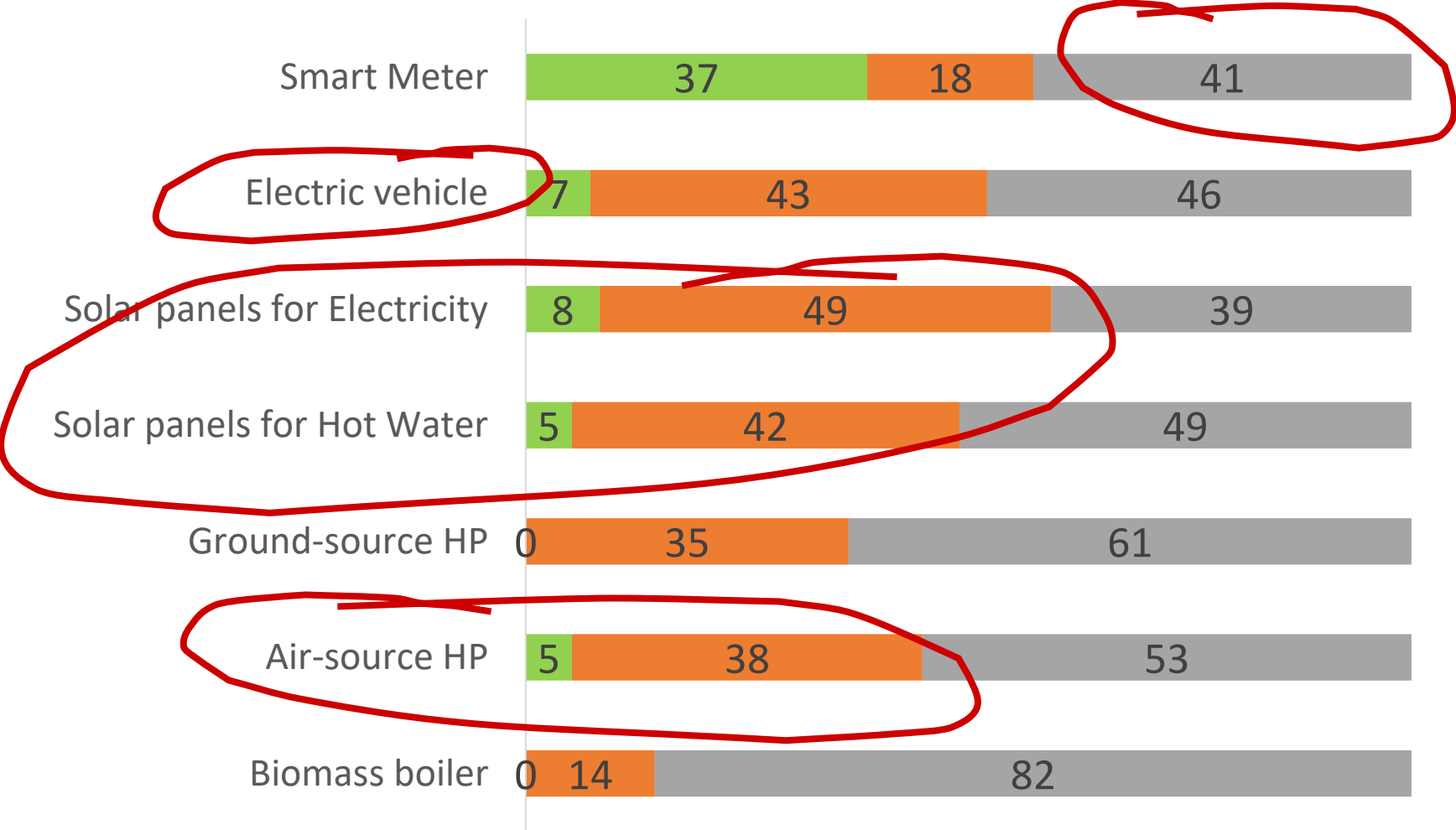
Q20. Paying fuel bills.

More fuel poverty than at first appears?

■ YES ■ NO



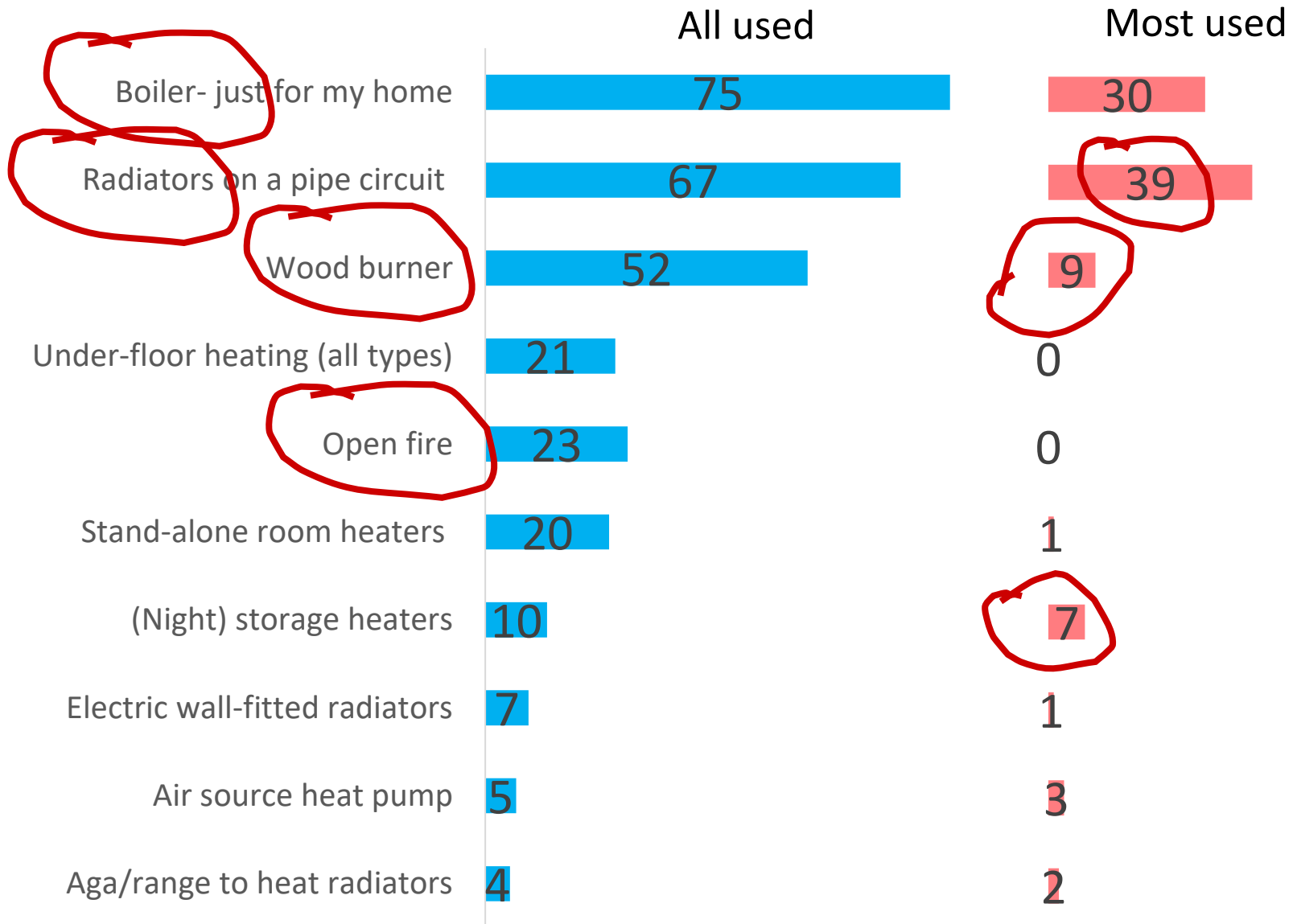
Q9/Q10. Interest in reducing fossil fuel use



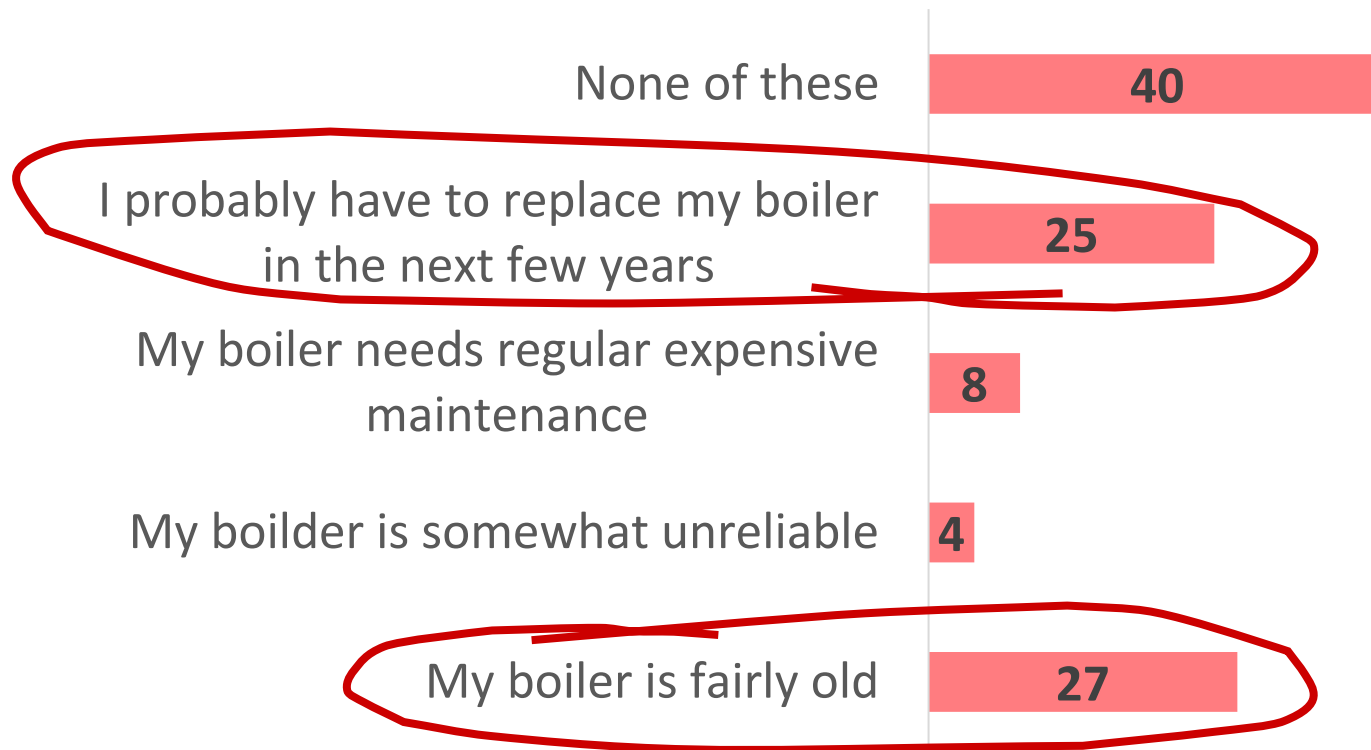
HOME HEATING SYSTEMS

- What system(s)
- Boiler age & condition
- What heating controls
- Thermostat settings
- Interest in a renewable heating system

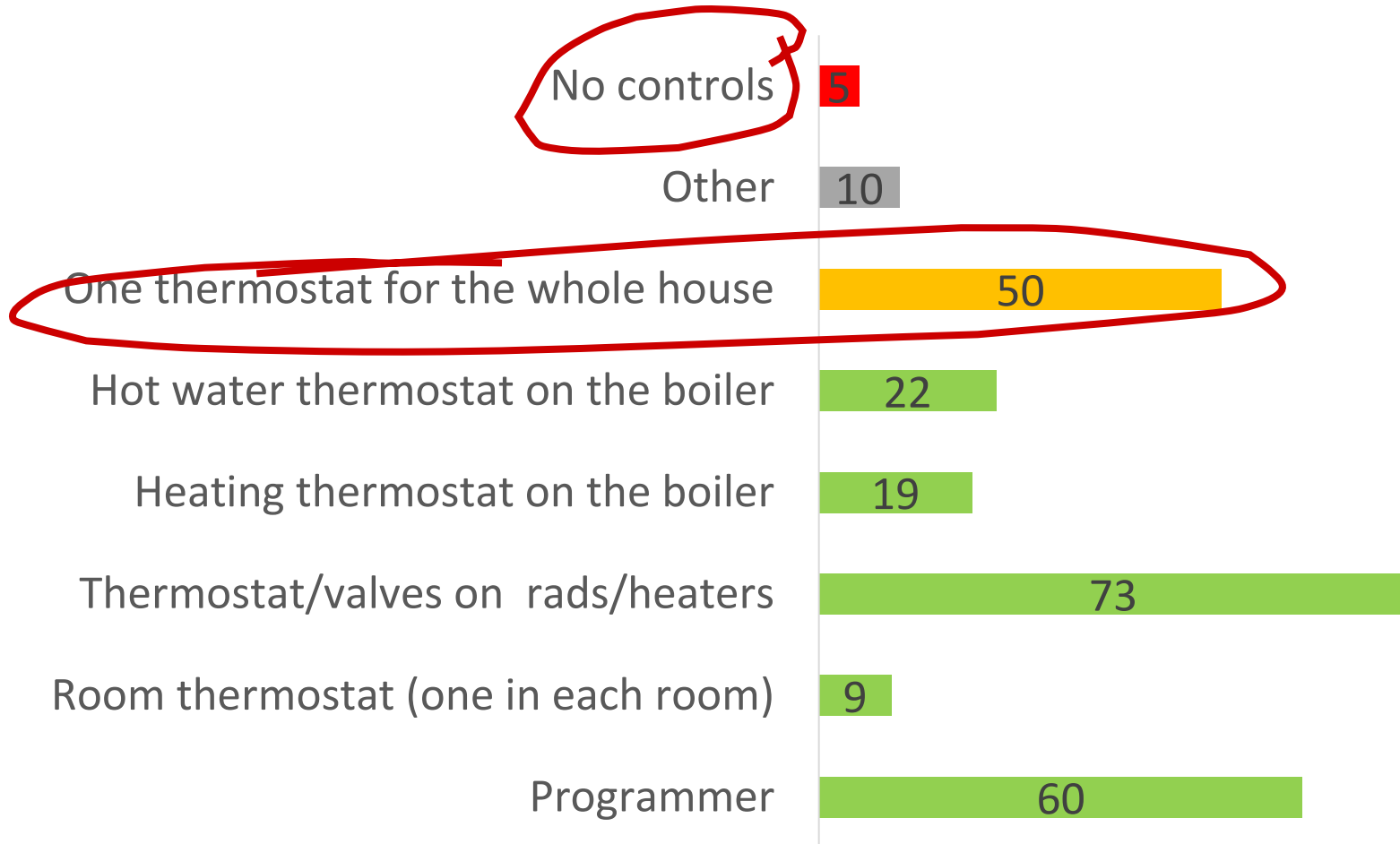
Q22/Q23 How people heat their homes



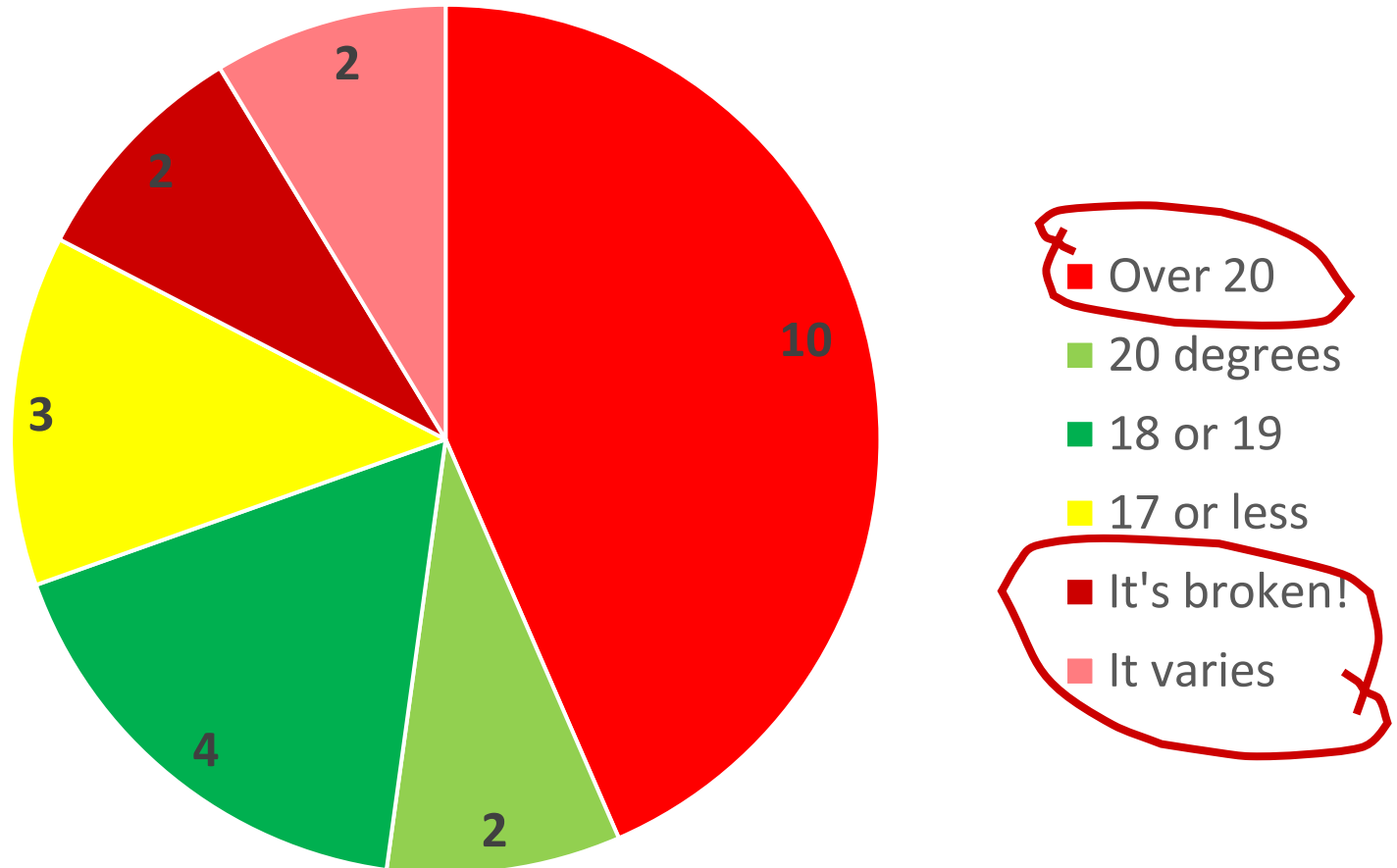
Q25. Of the 75 people who have boilers ...



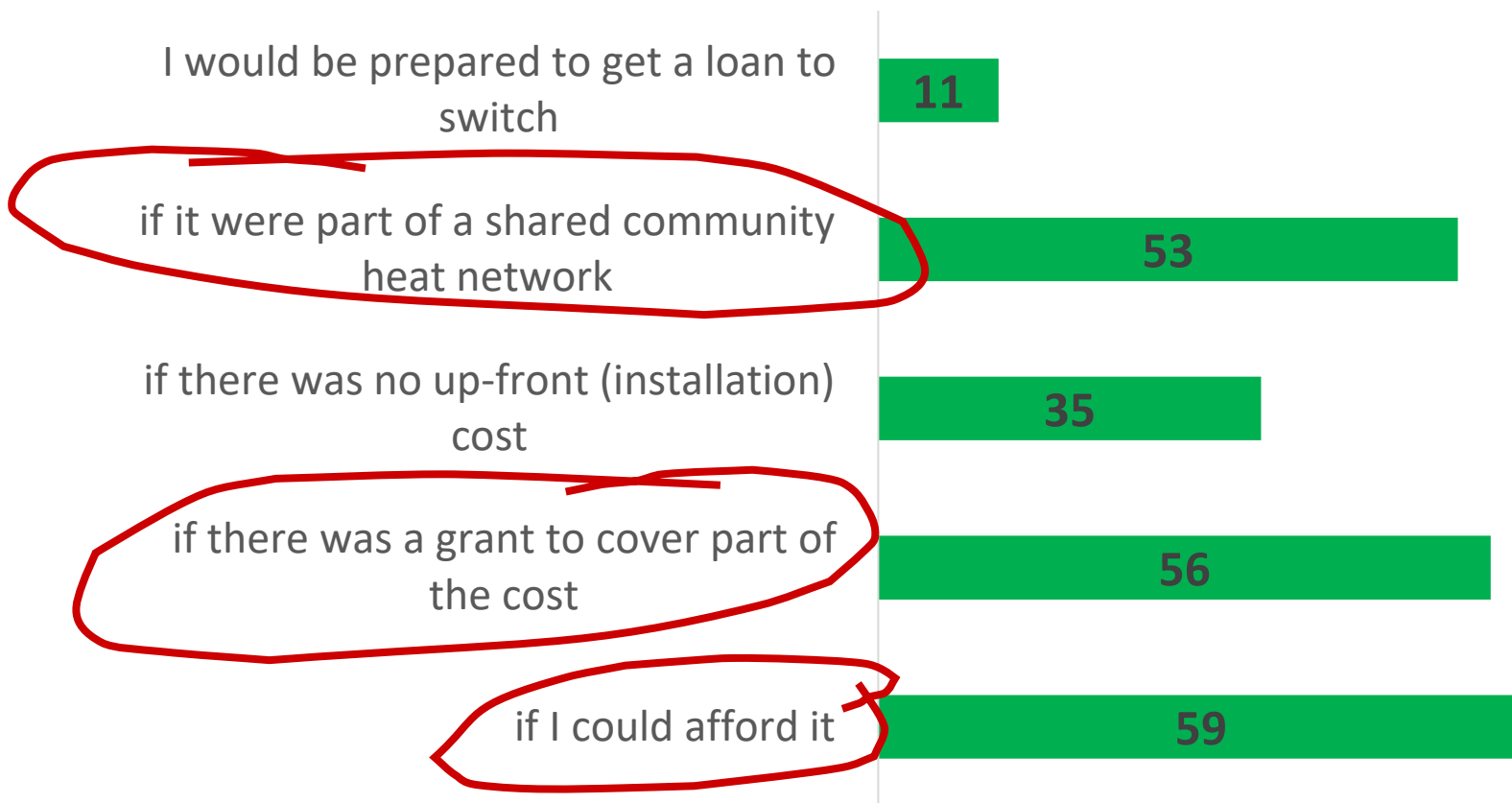
Q.26 Heating controls



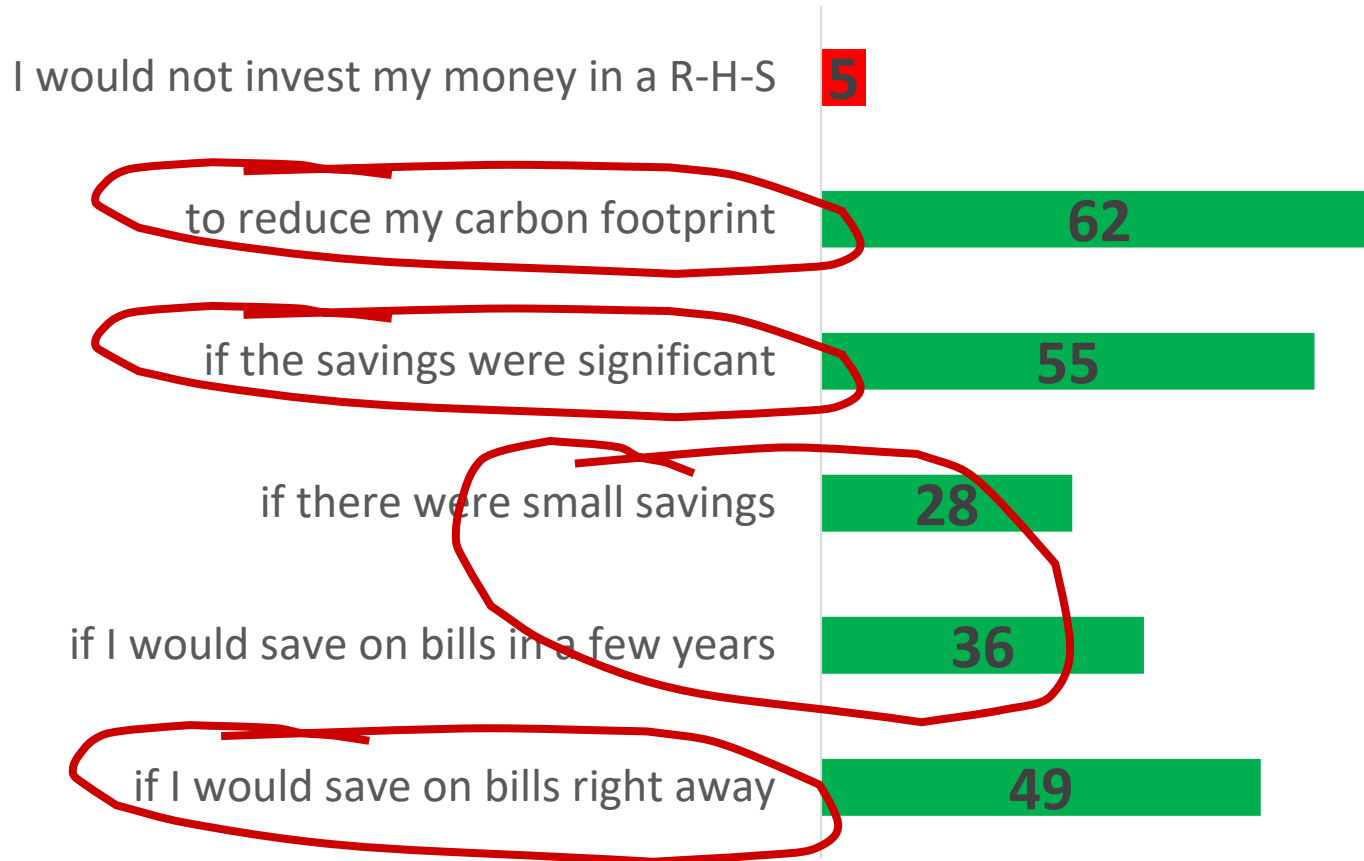
Q27. Thermostat typically set at ...



Q30. I would consider switching to a renewable heating system ...



Q31. I would consider switching to renewable heating system ...

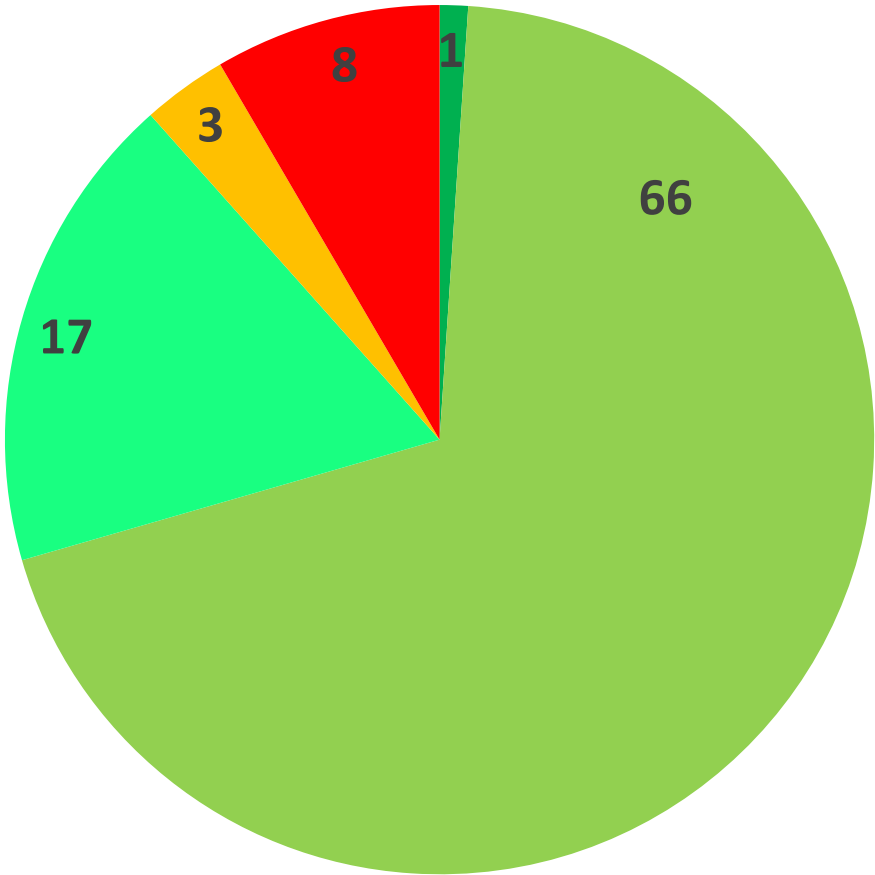


GLAZING & INSULATION

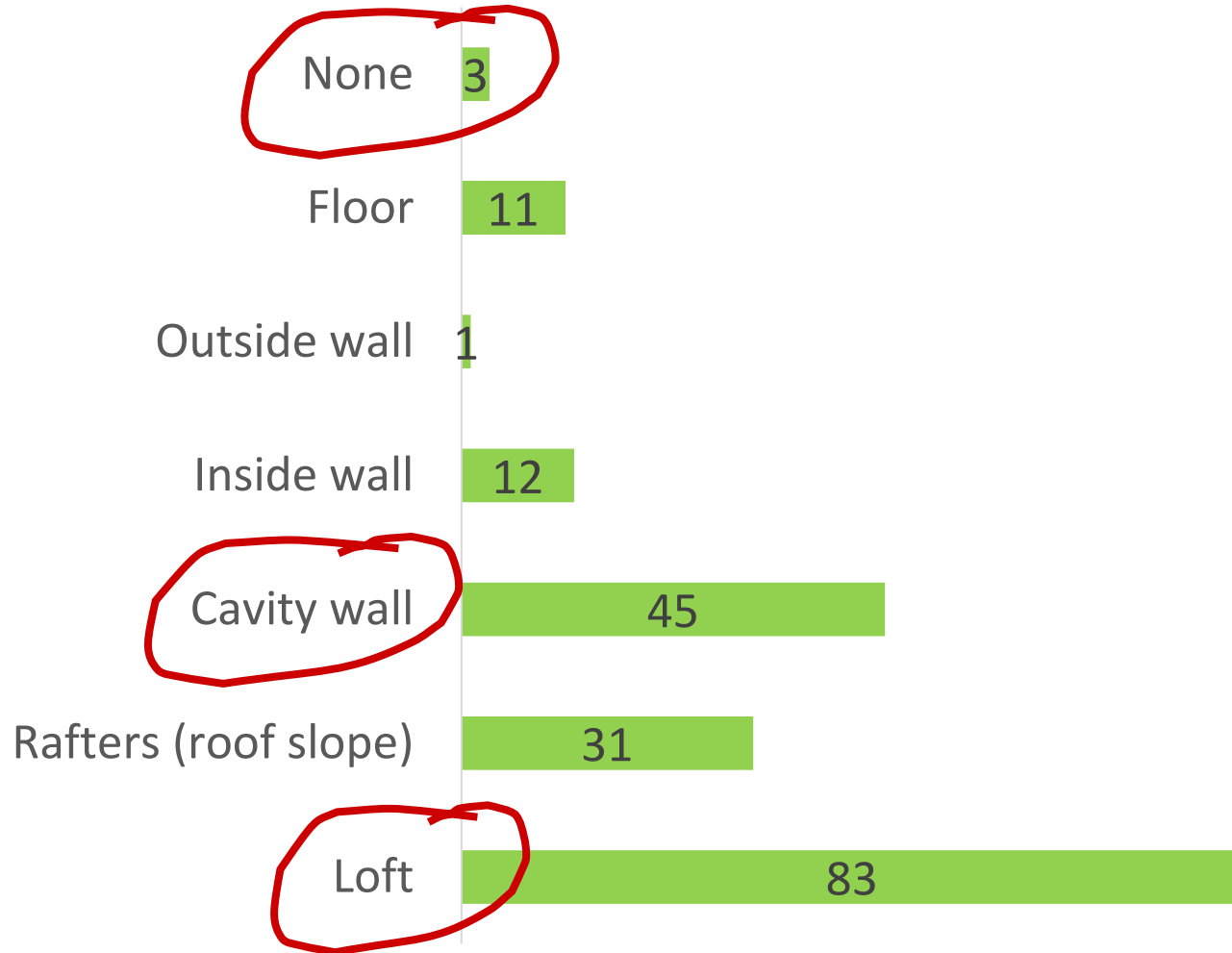
- Current glazing
- Current insulation
- Loft insulation
- Interest in improving loft insulation
- Interest in better insulation based on indicative costs

Q35. Current home glazing

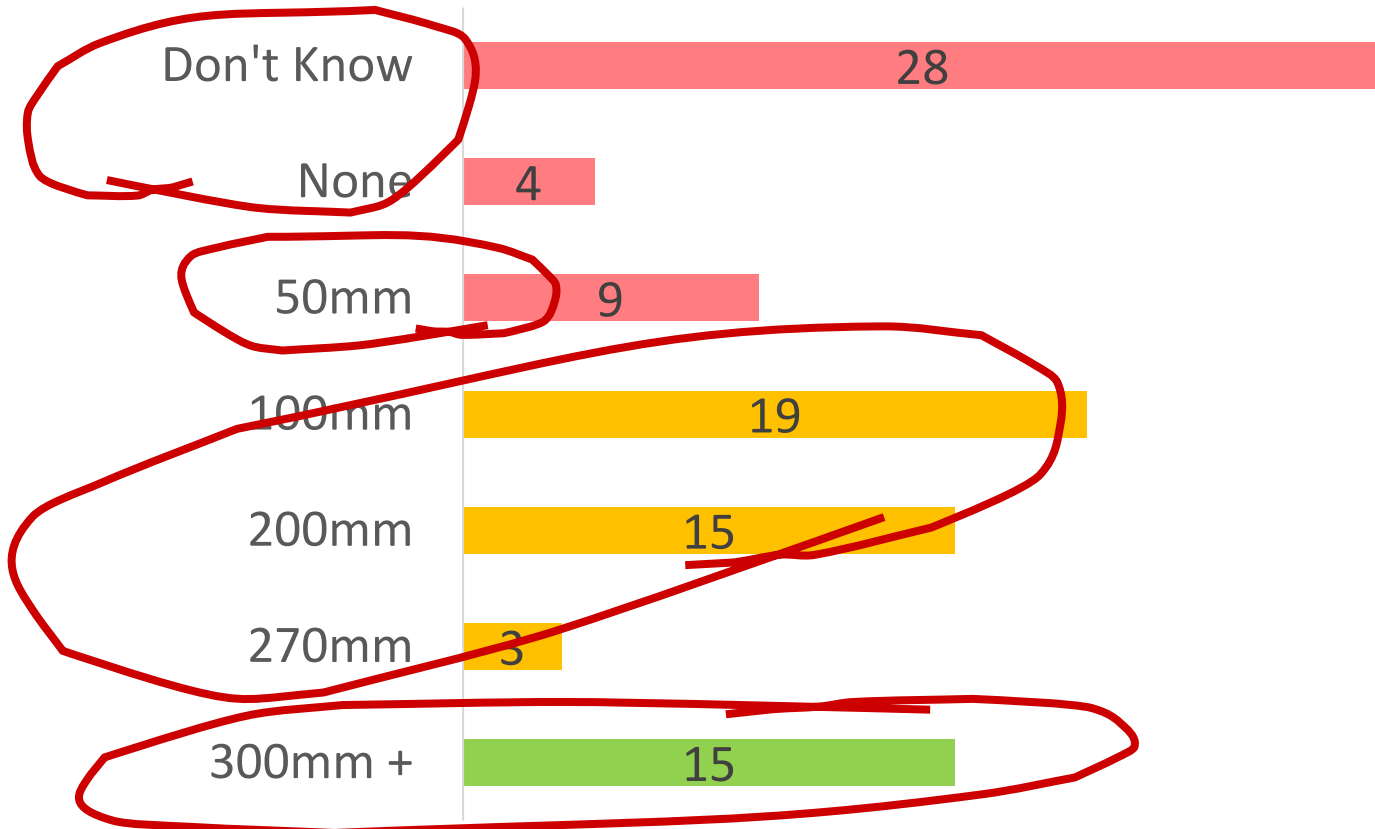
- Triple glazing
- Double glazing throughout
- Partial double-glazing
- Secondary glazing
- None of the above



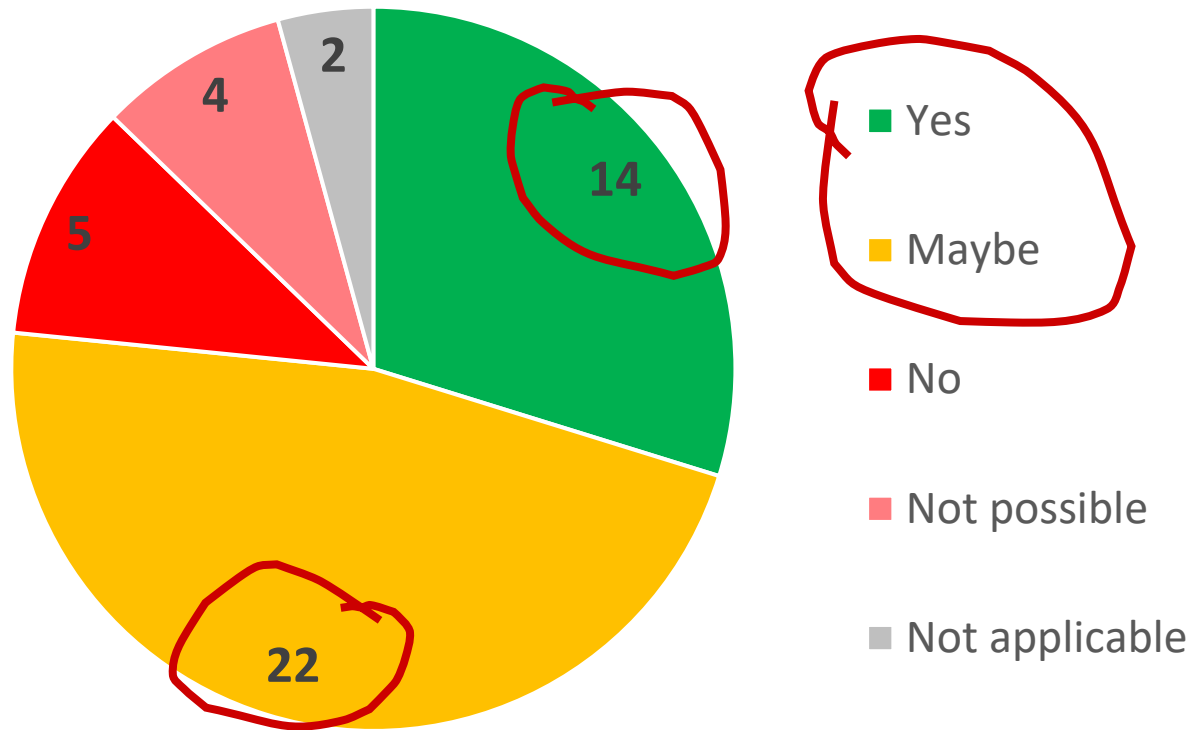
Q 32. What insulation do you have at the moment?



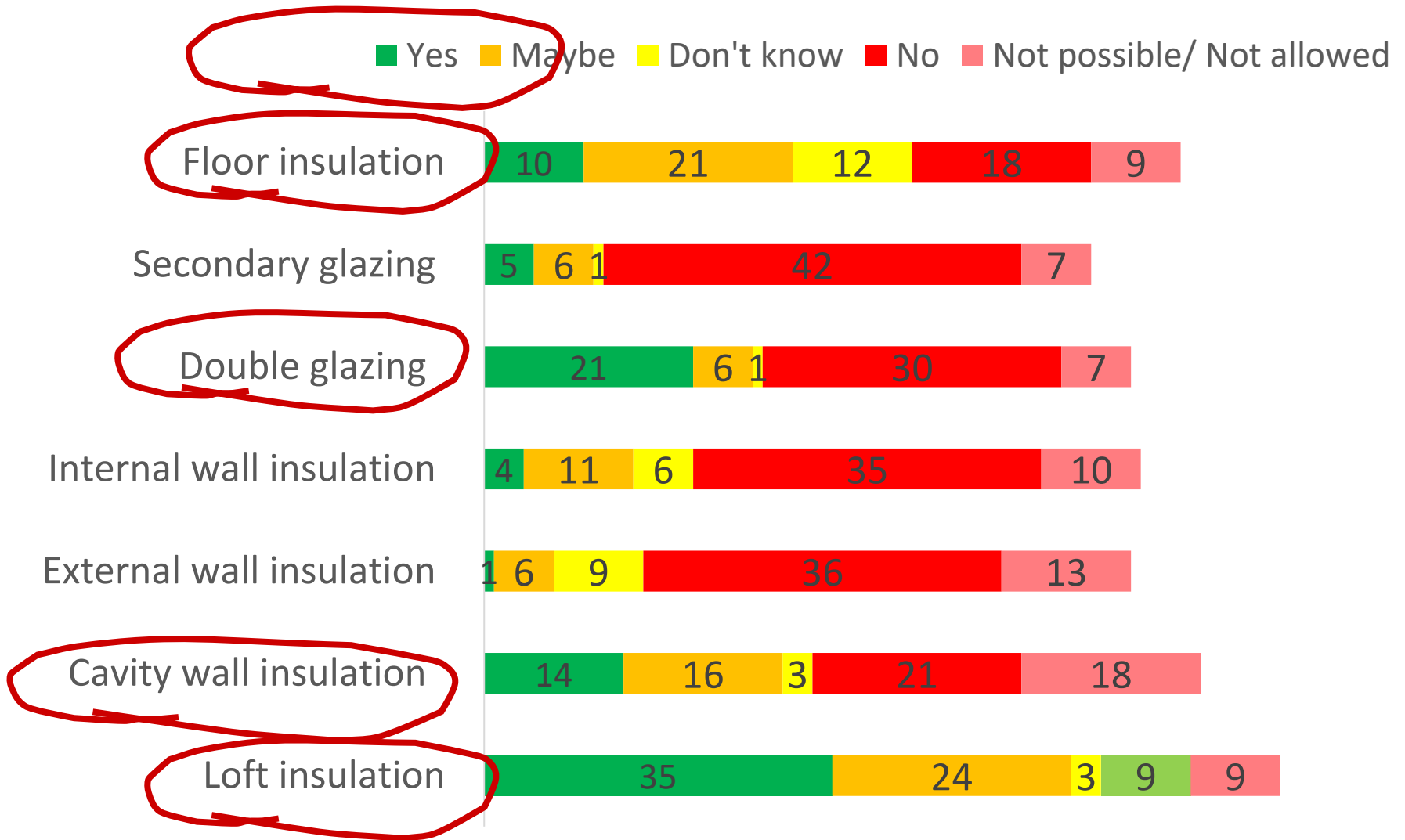
Q 33. How thick is your loft insulation?



Q34. If loft insulation < 300mm, would you consider spending money to improve it?



Q37-41. Willingness to spend to make their homes warmer, based on indicative costs and assuming significant savings



CONCLUSIONS

Now:

- Tackle pockets of 'fuel poverty'
- Research some exceptionally high fuel bills
- Explain about & help with boiler efficiency, bleeding radiators, thermostats, draught exclusion
- Encourage smart meters and switching to green electricity suppliers

CONCLUSIONS

Next:

- Offer thermal imaging so people can see how much heat their home is losing
- Encourage people to improve insulation & glazing, and assist with finding grants
- Pursue high interest in solar panels
- Install community EV charging point(s)

Then:

- the village will be 'ready' for renewable heating
- Introduce community schemes where possible
- Assist with funding and grants